

Arrowwood Hills Cooperative

January 2024 newsletter



Letter to the Community

Dear Arrowwood Community Members,

As 2023 draws to a close, we reflect on a year marked by both challenges and growth within our Arrowwood community. We are grateful for the commitment of our staff and the support from our managing agent. Their collective efforts not only helped us navigate significant staff changes, harsh weather, and a deeply unsettling shooting incident but also led to our commendable achievements in the Management and Occupancy Review (MOR) and REAC inspection.

And just in time for the holidays we welcomed new faces into our fold. Please join us in warmly welcoming **Heather Hubbard** and **Julie Brooks-Malone** as the latest additions to our dedicated staff team! Heather is our new account specialist. She's familiar with the Arrowwood community and comes to us with account and billing experience. Julie steps in as the new director of the Community Center. She is an Ann Arbor native and raised her family here.

(cont. p.2)

Next Board Meeting:

In-person ONLY

January 16, 2024

6:30 PM

Community Center

Board of Directors

Juan Montalvo

President

Frederique Laubepin

Vice President

Wanda Dawson

Treasurer

Dawn Richberg

Secretary

Gerald Cargile

Member-at-Large

JANUARY

CALENDAR

12/29 Office closed 12-5 PM

1/1: Carrying charges are due, Office closed

6: First late charge added

10: Communications Committee meeting (6:30 PM)

12: Food Gatherers (11 AM–12 PM)

12: Senior Night (6-8 PM)

16: Board meeting (6:30 PM)

21: Second late charge added

29: Bulk pickup day (9 AM-3 PM, call office to schedule)

Letter to the Community (cont.)

After raising a family, Julie returned to school and earned her Bachelor's degree from Eastern Michigan University. She's excited about being the director and is already hard at work. Heather and Julie will be valuable assets to our community. We encourage you to extend your warmest welcomes and introduce yourselves to Heather and Julie!

As we celebrate these new beginnings, we also take a moment to honor the cherished members we've lost this year – Mary Smith, Russell Bearance, Bonnie Stafford, and Marilyn Benson. Their unique contributions and warmth enriched our community's life. To the Smith, Bearance, Stafford, and Benson families, we extend our heartfelt sympathies and gratitude for the indelible mark their loved ones left on Arrowwood Hills Cooperative.

Looking ahead, we are filled with gratitude for each of you, our members, whose engagement is the heartbeat of Arrowwood. As we step into the New Year, we do so with renewed commitment to serving and celebrating the Arrowwood community.

Here's to a New Year brimming with joy, health, and prosperity. We look forward to creating more memorable moments with all of you in 2024.

Happy New Year!

Warm Regards,

Arrowwood Board of Directors


BOARD OF DIRECTORS MONTHLY MEETING

If you wish to address the board about an issue related to AHC policies and/or governance of the cooperative, email the board at


OR leave a written notice at the office.

Please include your name, address, phone or email, and the topic you would like to address the board about.

Requests to address the board at the January meeting must be made **in writing by January 10** (the Wednesday prior to the meeting).



*Here's to the good that
found you*

2023

2024

*And the great that
awaits!*

Celebrating Unity in Diversity

As the year draws to a close, various faiths and cultures around the world celebrate their end-of-year holidays. Despite the diversity in traditions and origins, these celebrations share several common themes that resonate with the universal human experience.

Reflection and Renewal: A central aspect of many of these holidays is a period of introspection. The reflective nature of Kwanzaa, where individuals focus on the seven principles (Nguzo Saba), each symbolizing values such as unity, self-determination, and purpose, encourages a review of personal and communal progress. Similarly, during Hanukkah, Advent, and Diwali, followers engage in contemplation, preparing for the year ahead with renewed hope and intentions. In Chinese culture the Lunar New Year, which often falls at the end of January or in early February, emphasizes bidding farewell to the old year and welcoming the new. It's a time for settling debts and resolving old differences, symbolizing a fresh start and a chance for renewal.

Light and Hope: The symbolism of light as a beacon of hope and renewal is a powerful theme. The lighting of the menorah during Hanukkah or the Kinara during Kwanzaa, the luminous decorations of Christmas and Diwali, and the beautifully lit lanterns of the Chinese Lunar New Year, all represent the triumph of light over darkness and the enduring spirit of hope.

Giving and Generosity: The spirit of giving is a hallmark of these festivities. Whether it's through the exchange of gifts during Christmas and Kwanzaa, the act of charity during the Islamic month of Dhul Hijjah, the giving of red envelopes (hongbao) filled with money during Chinese New Year, or giving to those less fortunate during Diwali, these traditions emphasize kindness, generosity, and the joy of sharing with others.

Celebration of Heritage and Tradition: Each of these holidays is deeply rooted in its own cultural and religious history, offering a time to celebrate and pass down cherished traditions. Rituals, foods, songs, and stories specific to each holiday play a crucial role in maintaining cultural heritage and identity.

Gratitude: Across these celebrations, expressing gratitude is a common theme. It's a time to be thankful for the blessings of the past year, the love of family and friends, and the spiritual or religious significance of the holiday itself.

In recognizing these shared themes, we see how end-of-year holidays, despite their unique characteristics, reflect universal values of hope, community, reflection, and joy. They remind us that, regardless of our diverse backgrounds, we share more similarities than differences, celebrating the common human spirit that unites us all.



Construction Project

Interior Work: Survey

We are gathering information regarding the interior work that was completed as part of the construction project. If you haven't yet completed and returned your survey, please do so at your earliest convenience. The information you provide will help us ensure that any issues are addressed and work was completed to our satisfaction/standards. If you need a new survey form, please contact the office.

2 Bedroom ½ bath remodel: Progress update

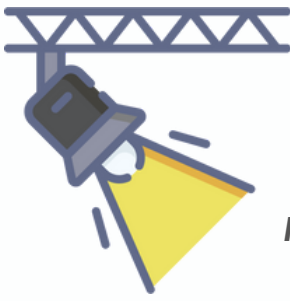
In order to complete the project to remodel the 2 bedroom ½ baths we are currently adding a vent in the basement and scheduling the necessary inspections. We understand that renovations can raise questions or concerns, so we encourage you to call the office if you need any clarification or have any queries. Individual notices will be distributed to inform you when your unit is scheduled for work. We are committed to minimizing disruptions and keeping you informed every step of the way.

Snow removal service for residents with disabilities

Winter can be challenging, and we are here to assist our residents who need additional support. If all household occupants are disabled and require assistance with snow removal, please contact the office to request a snow removal sticker. This service is part of our commitment to making our cooperative accessible and comfortable for everyone, regardless of their physical abilities.

Ready for winter: Ice melt bags available

With the winter season approaching, we are providing bags of ice melt for individual sidewalks. These are available at the office and can be used to ensure your walkways are safe and ice-free. We encourage residents to take advantage of this resource to maintain a safe environment around your homes during the snowy months.



Policy Spotlight

Please consult your Member Handbook for policy details, or contact the office:
(734) 665-3116, AHCmgr@arrowwoodhills.com

Carrying Charge Payments

Please submit all carrying charge payments **using black or blue ink ONLY**. Other colors are not machine-readable, which means your payment cannot be accurately recorded.

Leash Your Dogs for Safety

Per Arrowwood policy, all dogs must be kept on leashes while enjoying our communal spaces, and owners must pick up after their pets. Please do your part to keep our areas clean and safe for all to enjoy!

Be Prepared: Essential Directives and Emergency Contacts

Please ensure you have a current death directive in place. This critical document can be obtained from our office.

Additionally, it's vital for everyone to have an emergency contact listed in their file. Keeping these records updated helps us better assist you in times of need and ensures your wishes are respected.

Vehicle Registration

As you all know, parking is tight in AHC, in part because members are in violation of our Vehicles and Parking policy.

As a reminder, the policy stipulates that:

- "Members must register at the Co-op's office **every vehicle** and each licensed driver."
- "All vehicles of Member households must be Rule Compliant: (A) be lawfully licensed and in operable condition; (B) display the Co-op's current registration sticker; (C) display proper tags and be insured as required by law; (D) not leak oil or fuel onto Co-op asphalt; (E) not be left to stand in a parking space, unmoved, for more than 2 weeks, unless permission has been granted by the Co-op."

Please be advised that our towing policy will be strictly enforced. If you are in violation of the Vehicles and Parking policy, we urge you to take appropriate action to avoid towing and associated fees. **Any vehicle parked on Co-op property in violation of Co-op rules is subject to towing at the vehicle's owner's expense.**

The people who make AHC work

Management

Site Manager: Mary Moyer

Managing Agent: Ralph and Kim Marcus

Administrative staff

Admin Assistant: Derrick Goodwill

Account Specialist: Heather Hubbard

Compliance Specialist: Tammy Sanchez

Maintenance

Chris Richardson

Valentino Pardo

Wayde W. Baker

Robert Bucklew

Grounds

Kevin Anderson

CONTACTS

Board of Directors

- Email: [REDACTED] Attn: Board of Directors
- Mail or drop off correspondence to the Arrowwood office marked Attn: Board of Directors

Arrowwood office

- Phone: [REDACTED]
- Email: [REDACTED]

Construction concerns: Marcus Management

- Phone: [REDACTED]
- Email: [REDACTED]

This newsletter is brought to you by the Arrowwood Hills Cooperative Communications Committee (Dawn Richberg, Frederique Laubepin, Jeri Schneider, Kalee Murphy, Denise Anderson). We welcome content suggestions and member contributions.